i think they should not block us calling other vrs as we have difficult time to get through. as well as my family and my husbands family have difficult to call me through vrs, too..one of these calls is very important for my sister to call me to keep me posted about my brothers illness but she is complaining because she cant get through or when she calls then hang up and she waits for vrs to call her back but vrs never did. etc.. also i prefer having one device not two devices... for what... so please think about that...as i think vrs is real fabalous..i want one device and i want not having difficult to get through vrs..thank you very much..